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THE HAMPSHIRE CO.



Lifetime Limited Warranty

The Hampshire Co. warrants its products to be free from defects in materials and workmanship for as long as the original customer owns the products. This warranty is effective under normal home use and service, and does not apply to the natural aging or mellowing of wood and wood finishes, nor to normal wear and tear. It does not cover the removal or reinstallation of said product. Repair or replacement of defective items(s) is at the discretion of The Hampshire Co. This limited warranty does not cover defects caused by improper storage, installation, misuse, or neglect. Replacement of drawer slides, hinges, and/or hardware items are subject to the availability from our suppliers.

No warranty on unfinished cabinetry.

The Hampshire Co.'s limited lifetime warranty applies to the original consumer purchaser and at the original site of installation only. The Hampshire Co. reserves the right to approve field repair or returning the item(s) to the plant for correction. This warranty is expressly in lieu of all warranties of merchantability and fitness. No person, firm, or corporation is authorized to assume for us any other liability in connection with the sale of these goods.

About Our Catalog

We strive to keep up with customer interest, and new innovations in cabinetry. It is important to note that this catalog is considered a living document which is continually being updated. Please check for updates regularly at:

<http://www.HampshireCabinetry.com/catalogs>

Company Policy

The Hampshire Co. will not be responsible for newly manufactured products to match the color of existing products.

The Hampshire Co. reserves the right to change the design, construction, or the materials listed in the specifications without notification.

Minimum billing charge per order - \$25.00 Net.

Changes and Cancellations

All orders that need to be changed due to dealer error are subject to a \$50.00 reprocessing charge. Cutout information for oven cabinets, microwave cabinets, refrigerator cabinets, etc. not furnished with the original order may be subject to a \$50.00 reprocessing charge if the original order has already been processed.

Decorator panels for refrigerators, dishwashers, compactors, etc. will be deleted from the order if all necessary information is not furnished.

Orders may not be changed or canceled once they are in production, so please verify the status of the order before changing.

Cabinetry Care and Cleaning Suggestions

Remove dust

Dust Buildup from small airborne particles may scratch or dull the surface if not removed correctly. Simply wipe the surface with a cloth dampened with a cleaning polish or mild detergent.

Clean

Fingerprints, cooking fumes, smoking residue, etc., accumulate on any finished surface. None of these contaminants will harm our finish, but they should be periodically removed to restore the finish to its original luster. Just wipe the surface with a cloth dampened with a non-wax containing polish or a mild detergent solution. Avoid the use of ammonia-based products or silicone oil, as they may cause damage if used over a long period of time.

Additional Notes

Our products are natural wood, and moisture exposure should be minimized. Water spills should be promptly dried with a soft cloth. Do not allow wet clothes, sponges, or scrubbers to rest against the surface of our products.

Trouble Shooting

Cabinets need to be inspected prior to installation. The Hampshire Co. **will not cover any expense in the removal or reinstallation of defective products.**

The Hampshire Co. reserves the right to repair or replace a defective item (due to manufacturing). The Hampshire Co. may request that the defective item be returned to the factory before rendering a decision. If, after a field representative inspects a defective item, it is in our mutual best interest to field repair that item, authorization must come from the factory.

All defective items will be replaced on a "rush" basis. They will be invoiced to the dealer and credit issued when the defective item is returned and our inspection verifies the defect.

Remember, slight variation in color and grain between component parts and doors may appear. This is not a defect and is considered acceptable in the cabinet industry.

Warped Doors

In new construction applications, experience dictates that some cabinet doors may warp after installation. Because of the humidity found in homes, it is recommended that an entire heating cycle be completed before replacing doors. Also, be certain that the door is actually warped rather than the cabinet being racked.

The Hampshire Co. will replace at no charge those doors which have warped 1/4" or more.

The amount of warp can be determined by placing the door on a true, flat surface.

Single doors over 23 13/16" wide and/or 47" high are not guaranteed against warpage.

The Hampshire Co. specifically does not guarantee against changes or defects in material caused by climate, change of moisture content, temperature and other occurrences beyond its control after the product leaves the plant.

Our guarantee does not include removal, shipment, or reinstallation of doors.

Procedure for Replacement of Warped Doors

Write an order for the doors using a Hampshire Co. order form. Include a copy of the original Hampshire Co. invoice. Indicate on order form why doors are being replaced.

Ship the doors, and the order form with the copy of the original invoice to The Hampshire Co.

The Hampshire Co. will not be responsible for doors returned without proper identification.

Inset & Beaded Inset Doors

Inset door styling has close tolerances, therefore it is necessary to take extreme care to make sure the cabinets are installed square, plumb, and level. Failure to do so can result in doors that rub the frame when opened or closed.

Since wood expands and contracts, seasonal changes in the temperature can cause doors and drawers to bind or stick. The Hampshire Co. recommends that cabinets be stored and installed in a climate controlled environment at all times.

Delivery and Shipping

Once cabinets have been released into production it is the responsibility of the dealer to accept delivery upon completion. All orders will be tailgate delivery and delivered to your place of business unless previous arrangements have been made for jobsite delivery.

Jobsite Deliveries

It is imperative to supply The Hampshire Co. with complete information on all jobsite delivery orders. We require the following information:

- Customer name
- Customer address (please be specific)
- City, State, Zip Code
- Dealer telephone number with salesperson's name
- Furnish accurate directions and a map

It is the responsibility of the dealer to provide a jobsite accessibility check.

- Check overhead clearances of all bridge accesses.
- Check restrictions and the weight limits of all access bridges and/or roads.
- Properly determine the feasibility of making a jobsite delivery.
- Provide sufficient assistance on the jobsite to help unload.

Minimum Delivery Charge

A minimum delivery charge will be applied to any order delivered by Hampshire Co. Charge will vary based on location. Contact factory for pricing.

Parcel Service Package Delivery

All parcel service orders are subject to the Parcel Service charge plus packaging and handling. Packaging and handling costs vary based on packaging needed and time involved preparing to be shipped. Please contact factory for pricing. Paint, stain, etc. cannot be shipped by parcel service and can only be shipped on a Hampshire truck or by pick up. Please plan accordingly.

It is important to note that packages over 93" now have a surcharge imposed by both UPS and FedEx. Due to packaging, sizes, we recommend whenever possible to order moulding and other materials cut to 90" where feasible. If you require moulding or other materials measuring over 90", the cost will exceed \$100.

Dealer Starter Packages

Basic

- 6 sample frame or fronts-dealer's choice
 - Set of sample blocks-including glazed & distressed (see pages 8-9)
 - Display box for color blocks
 - Stonebridge door style brochure (25 pcs.)
 - Mini base (framed or frameless)*
 - Mini wall (framed or frameless)*
- \$1,010

Standard

- 8 sample frame or fronts-dealer's choice
 - Set of sample blocks-including glazed & distressed (see pages 8-9)
 - Display box for color blocks
 - Stonebridge door style brochure (25 pcs)
 - Mini base (framed or frameless)*
 - Mini wall (framed or frameless)*
 - Dealer plaque
 - Moulding chain
 - Inset hinges
- \$1,230

NOTE: Dealer packages can be customized to suit your specific needs. Let us know what your needs are and we will package a set of samples specifically for you.

* It is suggested that the mini wall cabinet be ordered in framed construction and the mini base cabinet in frameless construction.

Sales Aids and Marketing Tools

All prices for Sales Aids and Marketing Tools are NET PRICES.

Sample Fronts (15" wide X 25" high)

Includes drawer front and door. Face frame is included on inset and beaded inset sample fronts.
Shipped in 24 working days or less. **Specify Door style, Wood, Finish, and Sheen**

Sample Front	\$105
Sample Frame (Inset)	\$125

Sample Door (13" wide X 16 3/4" high)

Standard Stain or Paint	\$60
Custom Sample Door	\$85

Mini Sample Cabinets

Base - 15" wide x 24" high x 12" deep	\$175
Wall - 15" wide x 18" high x 6" deep	\$125

Color Blocks

Complete set of standard color blocks with display box	\$225
Finish Technique Kit	\$200
Color Block, (5 1/2" x 3 1/2")	
Standard Wood Species and Finish	\$5
Color Block, (5-1/2" x 3-1/2")	
Special Technique or Custom Wood Species	\$10
Color Block, 10" x 10"	\$15
Inset Hinge Chain	\$10
Moulding Chain	\$30

Color Matching

Color Match – Stain	\$200
Color Match – Paint	\$150
Color Match – Special Technique	\$300

Literature

Stonebridge Door Style Brochure (25 pieces)	\$30
Custom Cabinetry Brochure (25 pieces)	\$30

Private Drawer Branding Program

Have your logo branded on the inside of all top drawer boxes.

One Time Setup Cost	\$500
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Stain Colors (20 sheen) included in Standard Color Block Set

NOTE: Any stain can be used on any standard wood species. Chart reflects blocks which are contained in the standard color block set.

contained in the standard color block set.

									only available in Hampshire Custom		
	Red Oak	Alder	Maple	Cherry	Hickory	Common Walnut	Rift Cut White Oak	Qtr Sawn White Oak	Select Walnut	Mahogany	Knotty Pine
Bistro			X								
Blackstone	X	X	X	X							
Bleachtone							X				
Chestnut	X	X	10, 20, 40, & 60 sheen	X	X	X		X	X		X
Chestnut (90 sheen)			X								
Coastal							X				
Coffee		X	X	X		X			X	X	X
Cordovan		X		X							
Driftwood			X			X			X		
Espresso		X	X	X		X			X		
Fireland		X	X	X						X	
Ginger		X		X							
Honey	X	X	X	X				X		X	X
Merlot		X	X	X							
Nordic							X				
Sable	X		X		X						
Sierra	X		X					X			
Slate	X	X		X	X			X			
Smoke		X		X	X	X			X		
Washed White							X				
Wheat		X		X							
White							X				
Biscuit (Cerused with Antique White)							X				

Paint Colors (20 sheen) included in Standard Color Block Set on maple blocks

Beige
Black
Blue Danube
Capital Blue
Cement
Clay
Cloud
Cotton (in 10, 20,
40, & 60 sheen)
Crimson (60 sheen)
Dusk
Eggplant (40 sheen)

Flint
Frost
Granite
Hunter Green
Indigo
Lovelace Yellow
Maritime
Midnight Blue
Needlepoint Navy
Olive
Old Navy
Parchment

Pearl
Prairie Green
Rhode Island Green
Rockface
Sage Green
Sand
Shade Grown
Shadow
Steel
Stone
Storm Cloud
Urbane Bronze


Vale Mist
Warmstone
White
Yorktowne

90 Sheen Samples

Burnt Orange
Cotton
Mint



Stain Colors with Glaze included in Standard Color Block Set

	Black Glaze				Van Dyke Brown Glaze			
	Maple	Cherry	Common Walnut	Clear Alder	Maple	Cherry	 Qtr Sawn Oak	Clear Alder
Chestnut	X				X			
Coffee	X							
Driftwood	X				X			
Espresso	X							
Fireland	X							
Honey	X		X		X		X	
Merlot	X							
Sable	X				X			
Sierra	X				X			
Smoke		X				X		
Natural toned				X				X

Paint Colors Brushed with Glaze included in Standard Color Block Set on maple blocks

Glaze Color	Cotton Paint	Flint Paint
Black	X	X
Mocha	X	X
Raw Umber	X	X
Russet	X	X
Shadow Grey	X	X
Van Dyke Brown	X	X

Hickory Collection included in Standard Color Block Set on hickory blocks, 20 sheen

Cotton paint brushed with Van Dyke Brown
 Dusk paint brushed with Mocha
 Harmonious paint brushed with Black
 Flint paint brushed with Black
 Mint paint brushed with Van Dyke Brown

Needlepoint Navy paint brushed with Mocha
 Old Navy paint brushed with Black
 Storm Cloud paint brushed with Black
 White paint brushed with Shadow Grey

Sheens Available: 10 Sheen, 20 Sheen, 40 Sheen, 60 Sheen
 90 Sheen (Custom line only)



Finish Technique Kit

Kit with samples of each of our standard finish options, shown on drawer heads.

Includes 6 techniques available in both Stonebridge and Hampshire Custom,
and 2 techniques available only in Hampshire Custom.

Wood Species	Paint/Stain Color	Technique/Color	Sheen
Maple	Cotton Paint	None	20
Maple	Cotton Paint	Accented: Van Dyke Brown	20
Maple	Cotton Paint	Brushed: Van Dyke Brown	20
Maple	Cotton Paint	Brushed & Accented: Van Dyke Brown	20
Maple	Honey Stain	None	20
Maple	Honey Stain	Glazed: Black	20



Wood Species	Paint/Stain Color	Technique/Color	Sheen
Maple	Cotton Paint	Country Finish: Van Dyke Brown	20
Maple	Honey Stain	Country Finish: Black	20